

COBALT AIR CEASES OPERATIONS

Cobalt Air has cancelled all scheduled flights and ceased operating.

The airline had failed to secure long-term financing, meaning it was forced as of 23.50 17th October 2018 to cancel all flights and cease operation.

If you are currently insured under one of our Comprehensive, Annual Multi-Trip or Winter Sports Travel Insurance policies which include either Scheduled Airline Insolvency Insurance or End Supplier Insolvency Insurance and have been affected by the insolvency please follow the instructions below:

For bookings made directly with Cobalt Air using a credit card / debit card should in the first instance contact the merchant provider to submit a chargeback claim. If you paid for your trip via Paypal you can also claim by visiting <https://www.paypal.com/gb/selfhelp/article/can-i-cancel-a-paypal-payment-faq3721>

For bookings made via a Travel Company should contact the company directly to request refund, replacement or repatriation of the booked flight.

For passengers that are currently on holiday the Cypriot Government have said it would help affected travellers get back home but would only pay for their return tickets.

If you are insured under one of our Comprehensive, Annual Multi-Trip or Winter Sports Travel Insurance policies and you purchased your policy on or after 1st January 2018 and cannot recover all or part of your loss by any other means, please contact Rightpath Claims on Tel: +44 (0)208 667 1600 (9am - 5pm Mon - Fri) or claim@rpclaims.com for a claims form and procedure as to making a claim or register on line at <http://www.rpclaims.com/claim/claim.html> Please Quote Globelink Scheme Code A01131.

If you are insured under one of our Comprehensive, Annual Multi-Trip or Winter Sports Travel Insurance policies and you purchased your policy on or before 31st December 2017 and cannot recover all or part of your loss by any other means, please contact Affirma Insurance at claims@affirmainsurance.com for a claims form and procedure as to making a claim.

Please be aware should you submit a claim you will be required to submit proof of loss i.e. receipts; invoices; bank statements and any communication from the administrator (if any) of the insolvent company.