



As at 30th Nov 2021 the UK government requires anyone entering the UK must have a PCR test. See more here:

<https://www.gov.uk/guidance/travel-to-england-from-another-country-during-coronavirus-covid-19so>.

This means that previously accepted Antigen test cannot be used for entry. Customers who have already booked an Antigen test through Collinson will now need to re-book a PCR test (not a Rapid PCR as Rapid PCR is not yet approved for a Day 2 test due to the sequencing for variant testing).

Customers can book the test in advance to be delivered to their UK address/location so it available for use as required upon arrival. Tests can be booked for £55.20 inc FREE delivery with discount code **CG20** at <https://www.collinsongroup.com/en/covid-19-testing>.

Antigen tests that have already purchased are considered as medical equipment and therefore cannot be returned. However, given the situation, Collinson are offering refunds on Antigen tests booked through them, minus £10 to cover equipment costs.

Customers must Cancel their Antigen test and request a refund via this link:

<https://consumersupport.collinsonassistance.com/en/support/tickets/new> .

Customer can then keep the Antigen kit and use it for personal use.

- Listed on [GOV.UK](https://www.gov.uk) & UKAS Accredited
- Order test kit to your home or location in the UK
- Pre-Paid Royal Mail Tracked 24 label to return your test
- Results within 48 hours after test arrives at lab